

Roosevelt Water Association Inc.

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2013 Manager Report

2013 started out with some major line breaks, five being in the Robinhood Park area. We found we had high pressure due to a rock in one of our pressure reducing stations, and had all stations serviced and gages installed for monitoring. One additional mainline break on 171st and some service saddle leaks due to age. A leak detection company was hired in August for a day of checking valves and services on the older lines and found no mainline leaks and only 2 service leaks.

The total number of services at the end of 2013 was 1113. As of February 2014 we have sold all of the water services to the previously developed lots within Roosevelt's service area. We have received a few calls in regards to a couple proposed developments but have no new Developer Extensions at this time.

Our major Capital Improvement Project continues to be the Tank/Pump Station project. We are looking at starting the replacement of the original waterlines which are 50 years old, we are including these costs in our yearly budgets. We are continuing with the replacement of approximately 100 radio read meters each year. These meters continue to aid in the ability to notify customers of service leaks in a timelier manner. Meters usually last about 10 years so replacing around 10% per year is what we try to schedule.

The Roosevelt website continues to be helpful in providing customers up to date information and emergency notification. We have sent to all members Water Certificates and included an information sheet to be returned to provide contact information. If any of you have not received this please contact us. Also if any of our members haven't returned theirs please do soon. This is very important for us to have this information and get several updated.

Our Annual Consumer Confidence Report is posted on our website and State Health has approved this as an adequate delivery to consumers, eliminating the costs associated with copying and mailing the annual report. If any member would like printed copies of any information please contact us.

In keeping up with the times we are in the process of accepting credit card payments. As soon as this is up and running we will print a message on our bills and also post on the website. We should have this up and running within one to two weeks.

The cost of our water from the City of Everett increases each year by approximately 10%, therefore the Association's water rates are also reviewed each year.

We continue to do maintenance, reporting and testing required to keep our system one of the best.

Janelle MacDicken Manager