

Roosevelt Water Association Inc.

How to Check Your Water Meter For Leaks

Finding water leaks saves water, which saves money on your water bill. Routinely checking for leaks and monitoring your water bills closely can help reduce the likelihood that leaks will go unnoticed. If you suspect you may have a leak, call one of Roosevelt Water at 360-568-3450 during business hours (7:30 a.m. to 4:00 p.m.) or email Manager @RooseveltWater.com or follow these easy steps to determine if you have a leak in your service line.

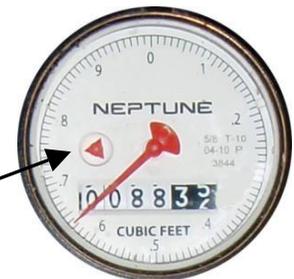
LOCATE YOUR METER

Most water meters are in the Right-of-Way at the edge of the road near the property line. A black plastic box with a metal cover protects the meter. Remove the cover. (It is not unusual for the meter box to be filled with water or dirt.) Flip up the plastic cap in the box to expose the register. If there is more than one meter in the box, find the meter number on the cap (last six digits) that matches the meter number that appears on your water bill. If you do not have a copy of your bill, call a Roosevelt Water at 360-568-3450 (Monday through Friday, 8:00 a.m. to 5:30 p.m.) or email Billing@RooseveltWater.com to obtain your meter number.

CHECK THE LOW-FLOW INDICATOR

Make sure all water is shut off in the residence. Look at your meter to see if the low-flow indicator is turning (pictured). If it is turning, you either have a leak or something in the residence is using water (e.g., toilet running, drippy faucet, etc.)

*Low Flow
Indicator*



SHUT OFF WATER

If you know where the shut-off valve is in your home, you may turn that off to determine whether the leak is in your service line or after it enters the residence. After closing the shut-off valve, check your meter again. If the low-flow indicator is still turning, the leak is in your service line.

Please be advised that all leaks after the water meter are the homeowner's responsibility to repair.

LEAK ADJUSTMENT

You may be eligible for a water bill adjustment in the event of a loss of water through abnormal conditions when the cause is determined to have been undetectable and not resulting from a lack of normal maintenance. Please contact the Roosevelt Water during business hours (7:30 a.m. to 4:00 p.m.) for more information and to see if you qualify.